

# Elite Casino Resorts Job Description

Job Title	AV Technician
Department	Information Technology - Technology
Function	Audio, Video and Lighting Systems Technician
Position Summary	Reporting to the AV Supervisor, and the AV Technology Engineering Manager, The AV Technician role, administers AV technology operations. This position is frontline and customer facing. Responsibility for event staging, delivery equipment to events, administer audio, visual, and lighting equipment. Skilled equipment operation. The AV Technician is a technical point of contact for guests, events, department services, and departmental questions for property. The AV Technician observes and reports AV maintenance needs and assists with maintenance and remediation's.
Essential Functions	<p><b>AV Technician I Job Duties:</b></p> <ul style="list-style-type: none"> <li>• Exceptional Guest Service</li> <li>• Installation of event AV hardware</li> <li>• Solo event operator / Tech</li> <li>• Installation of IT hardware by project or ticket request</li> <li>• Manage event set up – ensure department standards</li> <li>• Manage AV inventory and spares</li> <li>• Organize AV asset Inventory returns</li> <li>• Provide roving AV assistance, travel to all Elite Casino Resorts locations.</li> <li>• Administer free to guest TV programming and maintenance</li> <li>• Troubleshoot AV systems at all properties.</li> <li>• Showlounge primary or alternate equipment operator.</li> <li>• Administer sports scheduling, all property distribution lists</li> <li>• Works Helpdesk - Telephone / Tickets</li> <li>• Personal Work area Organization</li> <li>• Attends BEO Meetings</li> </ul>
Qualifications	<p><b>Required:</b></p> <ul style="list-style-type: none"> <li>• An Associate's degree (A.A.), 2 years College or Technical Training at an accredited institution in the field of technical production, A/V Technology integration, live sound reinforcement, and/or 2 years of directly related work experience is required. Additional requirements include:</li> <li>• Experience in live event audio, or live video, and lighting hardware operation.</li> <li>• A/V Event background, having managed and successfully delivered events.</li> <li>• 1 year minimum, A/V application specific experience, computer hardware, software, and peripheral equipment.</li> <li>• Analyze, system signal flow, and troubleshooting, through complete AV Systems, intermediate experience in multiple symptom scenarios.</li> <li>• Intermediate knowledge of audio connectivity and cable types in a multi input, and output, system environment.</li> <li>• Applications level knowledge of lighting controls and lighting fixtures in a show or performance environment.</li> <li>• Above average knowledge and experience using Microsoft Office Products, especially excel, word and outlook.</li> <li>• Experience in the gaming industry a plus</li> </ul>
Work Schedule	<ul style="list-style-type: none"> <li>• Full time. Schedule may vary. Travel Required. Day, Swing or Grave shifts</li> </ul>

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	<p>depending on project scope and department needs.</p> <ul style="list-style-type: none"><li>• Dexterity of hands and fingers are required to operate a computer keyboard, mouse, and other computer components.</li><li>• The team member frequently is required to lift and transport up to 25 pounds, and occasionally lift and/or transport up to 50 pounds.</li><li>• This position require weekend work by department schedule.</li><li>• Valid driver's license, with clean driving record, is required to facilitate onsite support at various locations.</li><li>• Travel may be required for some training. Travel may be required to support other Elite Casino Resort properties.</li></ul>
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